The University of Maryland School of Social Work, the California Social Work Education Center (CalSWEC), and the National Staff Development and Training Association (NSDTA) of The American Public Human Services Association (APHSA) are pleased to co-sponsor:

**Child and Family Services Evaluation: Partnerships in the Era of Family First**  
May 21–23, 2019  
School of Social Work | University of Maryland, Baltimore

The members of the National Human Services Training Evaluation Symposium are pleased to announce that the 22nd Annual National Human Services Training Evaluation Symposium (NHSTES) will be held at the University of Maryland School of Social Work in Baltimore, Maryland, from May 21 through May 23, 2019. The theme for the three-day symposium is **Child and Family Services Evaluation: Partnerships in the Era of Family First.**
Purpose of the Symposium:

We invite you to join national and international training evaluators in the human services field with a focus on child welfare to share evaluation ideas, challenges, and methodologies in an atmosphere of collaboration and support.

The symposium is a unique opportunity for child welfare training evaluators to:
- learn new methodologies,
- discuss evaluation strategies and issues that permeate our work, and
- craft tested, research-based solutions to improve training quality and transfer.

The symposium will address a spectrum of training evaluation issues to improve the quality and effectiveness of child welfare training evaluation projects. Special emphasis will be on:
- building a robust evidence base using multiple and varied data collection and analysis strategies and methods that lead to improved programming and professional practice, and therefore more positive outcomes for families, youth and children.
Symposium Schedule:

Although the complete symposium schedule and programming have yet to be determined, the NHSTES will be held on Tuesday, May 21 – Thursday, May 23, beginning the morning of May 21. Continental breakfast and lunches will be provided for all three days. The setting is the UMB Campus Center at 621 W. Lombard Street, Baltimore MD 21201

**Tuesday, May 21 | 8:30 am–5:30 pm**
- Registration: 8:30 am – 4:00 pm
- Breakfast: 8:30 am
- Symposium: 9:00 am – 4:00 pm
- Welcome Reception: 4:00 pm – 5:30 pm
Participants will have the opportunity to participate in in-depth exploration of given topics. You are encouraged to attend the Welcome Reception.

**Wednesday, May 22 | 8:30 am–4:00 pm**
- Registration: 8:30 am – 4:00 pm
- Breakfast: 8:30 am
- Symposium: 9:00 am – 4:00 pm
The program will include presentations and facilitated discussions on a variety of topics. You are encouraged to dine together; several options at local restaurants will be provided.

**Thursday, May 23 | 8:30 am–noon**
- Breakfast: 8:30 am
- Symposium: 9:00 am–noon
In the latter part of the morning, we will conclude the symposium with a wrap-up discussion to distill what we have accomplished in our gathering. We also want to know what worked regarding the format and content this year, and what could be improved for the next year.
The success of this symposium depends on the full participation of all attendees regardless of whether you directly present or facilitate a workshop or simply attend. We welcome your curiosity, experience, and wisdom to enliven and deepen our animated discussions.

Discussions may focus on (but are not limited to) the following:
1. Updates on projects that have been presented at prior symposia (looking for updates on subsequent stages of a project's existence)
2. Discussion/small group activities to facilitate problem-solving on projects
3. Evaluating child and family services in the era of Family First. For example:
   - Allowable evidence-informed Family First services or programs
     - Mental health
     - Substance abuse
     - Parenting skill-based programs
4. Evaluating implementation of Family First services or programs
5. Evaluating steps to support and enhance a competent, skilled and professional child welfare workforce
6. Evaluating multiple modalities of training, including E-Learning/Distance Learning, in Family First skill development
7. Effective performance management evaluation under Family First
8. Evaluating cultural responsiveness
9. Linking training to organizational performance
Participating in the Symposium

The symposium is an interactive event, which seeks to maximize participation of all participants in a relaxed, collegial atmosphere.

PRESENTERS
If you wish to prepare a presentation, discussion, panel, or workshop, please refer to the Presenter Guidelines and Call for Proposals. Proposals are due by February 15, 2019.

FACILITATORS
If you wish to assist by helping to facilitate the discussion for another presenter, refer to the Presenter Guidelines. Register by April 12, 2019, indicating that you are willing to assist.

ALL OTHER PARTICIPANTS
If you would like to relax, enjoy, and participate, please register by April 12, 2019.

Registration and Payment

DEADLINES FOR REGISTRATION AND PAYMENT

Due to the symposium’s popularity, only training evaluators in the field of human services (with a focus on child welfare) who submit payment and complete the online registration process by April 12 may be accepted.
Space is limited to a total of 60. Completed registrations will be honored on a first-come, first-served basis for registrants who:

a. can attend the entire symposium program (all day Tuesday, Wednesday and half-day Thursday), AND
b. register online and submit their payment by **April 12, 2019**.

Please ask to be put on the waiting list if you cannot attend all three days of the symposium.

**FEES/PAYMENT**

- Symposium: May 21-23—$300.00
- In the event that a few slots may be available for on-site registration, the symposium fee will increase to $350.00 at the door.

**PAYMENT METHOD**

Payment is due when you register online. Payment can be made by credit card or by check payable to:

University of Maryland School of Social Work  
c/o Gene Severance  
525 West Redwood Street, Baltimore, MD 21201

**Please write NHSTES in the memo portion of the check.**

- In the event that we are not able to offer you a reserved space for this year’s symposium (due to reaching registration capacity), we will promptly refund your payment.

**CANCELLATION POLICY**

To qualify for a full refund of the registration fee in the event of a cancellation, you must provide notice of your intent to cancel to Trisha Brown no later than **5 pm on Wed, May 1, 2019**. After that date, refunds of the registration fee are not available for regular cancellations.
SUDDEN ILLNESS/EMERGENCY

If you become suddenly ill or an emergency arises that prevents your attendance at the symposium, you may be refunded up to half the registration fee—provided that you:

a. notify us prior to or on May 17 of your illness/emergency, AND
b. submit your request for the partial refund to Trisha Brown no later than June 10, 2019.

QUESTIONS AND MORE INFORMATION

- If you have questions regarding program content or proposals, please contact Nancy Dickinson at ndickinson@ssw.umaryland.edu
- If you have questions about logistics, please contact Trisha Brown at tbrown@ssw.umaryland.edu

We are excited about the symposium this year, as it promises to be significant in the development of evaluation partnerships for implementation of Family First. We look forward to seeing you there!

Sincerely,

The 22nd Annual National Human Services Training Evaluation Symposium Steering Committee:

Tenia Davis
CalSWEC, University of California, Berkeley
Rick Barth
University of Maryland
Helen Cahalane
University of Pittsburgh
Deidre Hardwick Carmichael
University of Georgia
Matt Davis
University of Utah
Nancy Dickinson
University of Maryland

Chad McDonald
University of Utah
Cindy Parry
C.F. Parry Associates
Marlo Perry
University of Pittsburgh
Hung Pho
Center for States
Leslie Rozeff
Deloitte Consulting
Hotel Information and Getting Around

Hotel Information

Make your hotel reservations **EARLY**. The Yankees will be playing the Orioles in town that weekend but there should still be good hotel room availability near UMB. The end of May is also the high season for University graduations in Baltimore. To facilitate earlier and guaranteed reservations, we are providing this list of hotels. Participants are solely responsible for their hotel reservations, cancellations, and payments.

These hotels are within a 4 block walk of Campus
1. Baltimore Hilton
   Reservation Desk: 443-573-8700
   Address: 401 W. Pratt St. Baltimore MD 21201

2. Baltimore Marriott Inner Harbor at Camden Yards
   Reservations Desk: 410-962-0202
   Address: 110 S. Eutaw St. Baltimore, MD 21201

3. Days Inn Inner Harbor
   Reservations Desk: 410-576-1000
   Address: 100 Hopkins Place, Baltimore, MD 21201

4. Hampton Inn Baltimore
   Reservations Desk: 410-685-5000
   Address: 550 Washington Blvd. Baltimore MD 21201

5. Baltimore Monaco Hotel, A Kempton Hotel
   Reservation Desk: 443-692-6170
   Address: 2 N. Charles St. Baltimore, MD 21201

These hotels are within a 6-7 block walk of campus and adjacent to the Inner Harbor.

6. The Lord Baltimore
   Reservation: 844-539-1928
   Address: 20 W. Baltimore St. Baltimore, MD 21201

7. Embassy Suites by Hilton Baltimore Inner Harbor
   Reservation Desk: 410-727-2222
   Address: 222 St. Paul Place, Baltimore, MD 21201

GETTING AROUND BALTIMORE

Getting Around Baltimore

The Charm City Circulator - The Charm City Circulator (CCC), a fleet of 30 free shuttles that travel four routes in the central business district. A shuttle arrives every 10 -15 minutes at the designated stops on each route. The Orange Route serves the University of Maryland Campus and the Inner Harbor. An online map can be found here.

Water Taxis

Baltimore Water Taxis transport passengers to more than 30 stops, including the National Aquarium, Maritime Park and Fells Point. From May 1 to Sept. 1, taxis run from 10 a.m. to 9 p.m. on Sunday, and 11 p.m. from Monday to Saturday. You can pick up water taxi tickets online, on the boat or at the taxi kiosk at Haborplace.

Where to go in Baltimore

Waterfront attractions:
- Ripley's Believe it or Not
- The National Aquarium
- Fells Point

SAFETY

When walking between the University of Maryland, Baltimore and any other venues on or near campus, it is advisable to walk in groups after dark. Many hotels have van service to the UMB campus center.

GET UMB SAFE WALK/SAFE RIDE SERVICES

A uniformed police officer is just a phone call away, thanks to the Safe Walk/Safe Ride program. Call 410-706-6882. Safe Walk/Safe Ride is available 24 hours a day, 365 days a year. The Safe Ride service is available from 3 p.m. to 1 a.m. Boundaries, roughly three blocks off campus, for the Safe Walk/Safe Ride program are indicated on the [UMB Campus Map PDF](#)

For Additional information on attractions, dining and shopping please check [www.baltimorewaterfront.com/where-to-go/](http://www.baltimorewaterfront.com/where-to-go/)