

# GISELE FERRETTO, MSW, LCSW-C

## EDUCATION

Licensed Certified Social Worker - Clinical, 1993

Master of Social Work, University of Maryland at Baltimore, School of Social Work, 1982

Bachelor of Arts, Loyola College in Baltimore, Maryland, Major: Sociology, 1980

## SKILLS AND EXPERTISE

Consultation, technical assistance, and development of corrective action plans

Instruction for foundation, clinical, and macro practice MSW graduate interns

Field Instructor assistance through liaison work and networking supports

Development and analysis of policy, regulation, and law

Training of social work students, professionals, field instructors, and trainers

Grant writing, program development, management, and evaluation

Writing scripted curriculum; developing materials and activities to enhance learning

Best Practice in Child Welfare, Family Preservation Services, and Macro Practice

## PROFESSIONAL EXPERIENCE

### **University of Maryland School of Social Work, Clinical Instructor, 1997 to present**

- **Training Manager for Office of Field Education:** develop training and field education resources for students, faculty liaisons and field instructors, incorporate EPAS standards and measures for Field Education.
- **Field Education Liaison and Field Seminar Leader** for Promise Heights and Family Connections: for MSW students at various field sites
- **Field Instructor** for foundation, clinical, and macro practice interns in Social Work Community Outreach Service (SWCOS) and Family Connections Program
- **Administrator:** in the Title IV-E Education for Public Child Welfare Program, Family Connections, and Assistant Director for SWCOS
- **Instructor:** develop curriculum and instruct BSW and MSW interns, field instructors, and social workers for Office of Field Instruction at UMBC and UM SSW, Title IV-E Program, Continuing Professional Education Office, Maryland Child Welfare Academy, and SWCOS

### **Adjunct Faculty Positions, 1989 to present**

- University of Maryland, School of Social Work
- Loyola University in Maryland, Sociology Department
  - Also serve as Field Coordinator and Liaison for Social Work Internships
- Goucher College in Maryland, Sociology Department

### **Maryland Department of Human Resources, Administrator, 1986 to 1997**

- Office of the Secretary, Equal Opportunity Office: Administrator
  - Developed curriculum and conducted statewide training on equal opportunity related topics; Enforced equal opportunity law through off-site reviews, investigations, development of corrective action plans, and annual reports.
- Office of Personnel Services, Staff Development & Training: Education Director

- Managed and designed the DHR Leadership Development Program; Directed the DHR Education Programs at seven colleges and universities statewide; Led the Cultural Diversity Initiative for DHR central and the twenty-four Local Departments of Social Services; Developed and conducted statewide training.
- Office of Child Protective Services, Social Services Administration: Administrator Provided clinical direction and technical assistance for child welfare administrators throughout Maryland; Developed and analyzed statewide policy, regulation, and law and developed corrective action plans; led program and legislative initiatives; Developed curriculum and conducted training statewide of child welfare staff; Developed resource materials for statewide distribution; prepared budgets; developed and monitored training contracts, program evaluation; handled constituent complaints. Liaison for State Department of Education and Department of Mental Health and Hygiene.

**Baltimore City Department of Social Services, Continuing Child Protective Services Worker, 1983 -1986**

Awarded Outstanding Child Protective Services Worker in Maryland by Governor's Council on the Prevention of Child Abuse and Neglect 1985.

**Parents Anonymous of Maryland, Inc., Program Coordinator 1981 - 1983**

Developed and maintained statewide parent support groups for abusive/potentially abusive parents. Provided training and supervision for hotline staff and group leaders, fund raising, volunteer recruitment; and managed community outreach for the program.

**Research Projects**

New Jersey Department of Human Services Institutional Abuse Investigations Unit. Conducted policy search and analysis for review instrument, coded case records, trained staff at Center for Children and Families at Rutgers University.

Evaluation of Alabama's Implementation of a Family Centered Comprehensive Assessment Process for Children, Youth and Families. Research Assistant.

**National and State Leadership Experience**

National Catholic Campaign for Human Development Foundation  
Serve on Archdiocese of Baltimore Board to allocate funds to non-profit community projects annually. (Also served on CCHD National Board)

NASW Maryland Chapter member and have served on various committees including Chair of Social Work Faculty & Student Committee

Have Served on Other Boards (full list will be provided upon request)

## **Selected Publications/Sample of Curriculum Developed:**

Author. Scripted Curriculum on Reporting and Responding to Suspected Child Abuse and Neglect to be implemented statewide for all School Resource Officers in Maryland by the Maryland Center for School Safety Basic School Resource Officer Training Program, Victimization of Youth in Schools 2019

Contributing Author. NASW Confidentiality and Information Utilization Policy Statement, published in Social Work Speaks eBook Update, 2019 edition

Contributing Author: CSWE Specialized Practice Curricular Guide for Macro Social Work Practice 2015 EPAS Curricular Guide Resource Series (2018) My contributions are on pages: 116-118, 152, 240, 245-247, 255-258, and 260-265.

Author. Scripted Curriculum: Working Effectively with the Courts, UM SSW, Child Welfare Academy (CWA) 2011.

Contributing Author. Curriculum: Title IV-E Student Pre-Service Competency and Motivational Interviewing Seminars, UM SSW 2010

Contributing Author. Scripted Curriculum: Family Centered Practice, UM SSW, CWA 2009

Author. Curriculum: Using Groupwork Skills to Enhance Staff Performance of Child Welfare Workers, Excellence in Public Child Welfare Supervision Certificate Program, SSW, CWA 2008

Author. Scripted Curriculum: Introduction to Child Protective Services, UM SSW, CWA 2008

Author. Scripted Curriculum: Assessing and Addressing Safety and Risk in Child Welfare 2009

Author. Curriculum: Understanding and Analyzing Child Welfare Policy 2008

Author. Curriculum: Ethical Decision Making in Child Welfare Practice 2006

Co- Author. Curriculum: Strategies for Field Instructors to Teach Assessments 2008

Author. Curriculum for Children's Group for Family Connections, UM SSW 2000

Author. Child Welfare Policy Guide, UM SSW, CWA 2010

Author. Child Protective Services Investigative Field Guide, UM SSW, CWA 2008 (revised annually)

Contributing Author. Accessing Education for Children in Care, Maryland Department of Human Resources 2007

Co-Author. Curriculum on Delivering Dynamic Presentations, UM SSW, SWCOS 1997

Author. Equal Opportunity Program Manual, Department of Human Resources 1996

Author. Complete new chapter of MD state regulations: COMAR 07.02.26, "Child Abuse and Neglect Hearings" 1993

Author. Various Department of Human Resources Child Welfare Policy Directives still in effect

Author. "Recognizing & Reporting Child Abuse and Neglect: A Resource Handbook for Health Care Professionals." Maryland Department of Human Resources, 1992

Contributing Author. "Broken Bodies Broken Spirits: Family Violence in Maryland and Recommendations for Change." Morris Goldseker Foundation of Maryland, June 1991

Co-Author. "Confidentiality Guidelines for Student Records and Communications." Maryland State Department of Education, 1992

Author. "Model Procedures for Multi-disciplinary Teams to Coordinate the Investigation and Prosecution of Cases of Child Abuse," Maryland Department of Human Resources, 1988

Contributing Author. "An Ounce of Prevention is Worth a Life: Formula for a Healthier Future," Interagency Task Force on the Prevention of Childhood Disabilities, 1987

Author. Program Manual for the Child Protective Services Investigation of Medical Neglect of Disabled Infants, Maryland Department of Human Resources, 1986

## **Designed Curriculum and Conducted Training Workshops throughout Maryland and at National Conferences on the Following Topics**

(There are numerous workshops I have provided to social workers, students, field instructors, administrators, and community partners as part of my past employment and as a private consultant for over 30 years. This is just a partial list of the topics rather than the specific events.)

Alcohol Abuse and its Impact on Family Functioning  
Assessment of Risk in Troubled Families  
Child Physical & Sexual Abuse, Neglect, and Mental Injury Policy and Practice Issues  
Child Protective Services Law, Policy, and Procedures  
Communication Skills  
Coping with Change  
Confidentiality Laws and their Impact on Delivering Social Work  
Cultural Diversity  
Developing Macro Field Experiences and Assignments  
Ethical Decision Making in Social Work Practice  
Effective Parenting Skills  
Facilitating Effective Meetings  
Family Centered Practice  
Fund Raising & Grant Writing  
Group Dynamics and Team Building  
Leadership Development Skills  
Managing Multiple Priorities  
Myers-Briggs Personality Inventory  
Recognizing and Reporting Child Abuse and Neglect  
Supervisory Training  
Understanding and Impacting the Legislative Process  
Workplace issues: including Retention, Stress, Secondary Trauma, Sexual Harassment

### **Specialized Training/Certification**

Qualified Administrator of the Myers-Briggs Type Indicator Instrument by Center for Applications of Psychological Type (CAPT)

Strengthening Multi-Ethnic Families and Communities: A Violence Prevention Group Model Trained by author, Marilyn L. Steele, PhD

Nurturing Program for Parents and Children trained by author Stephen J. Bavolek, PhD