

COMMON SURFS/REGISTRATION ERRORS

- **CLASS RESTRICTION** – You selected the wrong course section for your campus.
 - Baltimore Students = Pick course sections - HY, IP, OA, OS only
 - Shady Grove Students = Pick course sections - HG, IG, OA, OS only
 - All online asynchronous (OA) & synchronous (OS) courses are open to Baltimore & USG students.
 - OM sections are only for students in the online OMSW program. (No exceptions are made)
- **TIME ERROR** – You are choosing a course that is at the same time of another course. The system will not allow you to choose a course at the same time. You will need to choose another course with a compatible class time for your schedule.
 - A “time ticket error” means you could also be trying to register before your assigned registration date or after registration in SURFS has closed.
- **CO-REQUISITES FOR FOUNDATION STUDENTS** -
 - You are selecting a course which you do not have the prerequisite. Most Advanced Clinical courses are only available to students in their advanced year and have completed all foundation coursework.
 - You could also be selecting a course that requires a co-requisite. For example, you must simultaneously enroll in SOWK 630, SOWK 631, SOWK 635 and SOWK 637. These three courses are co-requisites. You will receive an error if you attempt to enroll in only one or two of them. They must all be in your cart at the same time.

If you are still receiving an error message, please email SSW Records & Registration at sswregistration@ssw.umaryland.edu or call 410-706-6102.

On registration days, our office receives a high volume of calls and emails. Do not send multiple email requests. Please be patient and we will respond to your request within 24-48 hours.