# Tools for Incorporating Macro Experiences in the MSW foundation and Advanced Field Placements: MACRO Practice Forms and Assignments

Developed by Gisele Ferretto, MSW, LCSW-C, University of Maryland School of Social Work



"Seeking joy in and of itself will not bring it to you.

Do the work of creating community and you will obtain it."

M. Scott Peck

## **Table of Contents**

Name	Type	page
A Day in My Life	assignment	1
Legislative Proposal Assessment	assignment	4
Macro Cultural Competence Continuum	assignment	9
Agency Assessment	assignment	10
Group Proposal Outline	assignment	19
Macro Activity Face Sheet	form	21
Macro Contact Sheet	form	22
Group Meeting Summary	form	23
Macro Eco-Map	form	25

#### Macro Assignment: A Day in My Life

#### Objectives:

- To increase understanding of "social policy" and its relationship to daily life activities.
- To increase knowledge of an agency's purpose and program scope.

#### Directions:

- Part 1. Set up a document with two columns. Identify a full day and record your general activities on one side of the document. Then go back and try to identify the state and /or federal agencies that have some connection /"jurisdiction or authority" over the activity.
- Some helpful resources include:
  - the Maryland Manual (for state agencies & laws—it is located under the "Executive Branch") <a href="www.mdarchives.state.md.us/msa/mdmanual/html/mmtoc.html">www.mdarchives.state.md.us/msa/mdmanual/html/mmtoc.html</a>
  - the Index of U.S. Government Departments and Agencies (for federal agencies & laws) <u>www.firstgov.gov/Agencies/Federal/All</u> <u>Agencies/index.shtml</u>.
- After listing the agencies, identify if they are a state or federal agency with an "s" for state and an "f" for federal.
- See PARTIAL sample on the back of this page.
- Part 2: Select five agencies that you have identified and write a brief summary of its purpose/function, scope and how it impacts on an individual's life.

**Partial** Sample of Part 1(for discussion with student.) Note these are <u>all</u> state agencies; and only a *small* sample of the various agencies which have jurisdiction over the activities.

the various agencies which have jurisdiction over the activ	/Itles.
NAME:	Date:
Gisele Ferretto, LCSW-C	February 12, 2012
I got up from the sound of my alarm I made and drank a cup of tea	Pesticide Regulation Section
and fed the rabbit.	State Council on Cancer Control
I then took a shower and dressed for work. I then woke up my son	Division of Primary Care
and fixed him pancakes for breakfast. I ate a bagel with cream	Egg Inspection Grading Grain Section
cheese and took my allergy medication and packed his lunch	Office of Food Safety
After we ate breakfast he got dressed while I packed up the car for	Office of Resource Conservation
work and school.	MD Health Care Access & Cost Commission
	Insurance Commission
	State Board of Pharmacy
	Air & Radiation Management Administration
	Office of Epidemiology & Disease Control
	State Board of Physician Quality Assurance
I drove him to school for before school child care and then got gas	Office of Child Care
for the car.	Motor Fuel Tax Unit
	Insurance Fraud Unit, Office of Attorney General
	Non-public School Accreditation Branch
I drove to Annapolis from home.	State Board of Pilots
2 a.c. 2 to 7 minipolis from nome.	MD Transportation Authority
	Board of Public Works
	Motor Vehicle Administration
	Wetlands Administration
	M-Tag Division
	Division of Tourism & Promotion
	Environmental Noise Advisory Council
	MD State Police
I met with three interns and their field instructors for their semester	State Board of Social Work Examiners
liaison meetings.	Dept of Budget & Fiscal Planning
	Safety Inspection (Elevators)
	State Board of Architects
Then I went to lunch and returned to Baltimore to finish preparation	Office of Minority Affairs
for a presentation. These preparation activities include coordinating	Equal Opportunity Office
with other event planners, organizing materials and sending emails,	Occupational Safety & Health Board
and securing funding for students who were attending a training	Comptroller of the Treasury
event.	Department of Personnel
	State Department of Assessments & Taxation
I returned home to make and have dinner with my son and my	Public drinking water program
mother. After dinner I emptied trash and cleaned the kitchen while	Housing and Long Term Care Division
my son did his homework then I reviewed it.	Waste Management Administration
	MD Science Week Commission
	Fire Department
	Parole & Probation
My son went in the basement to play a Nintendo 64 games while I	Video Game Rating Board
washed some laundry.	Lead Paint Commission
	Asbestos Oversight Committee
	Office of Planning & Zoning (Baltimore County) Water
	Management Administration
	Water Resources Administration
W . 1 1 MY . 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Hydrogeology Program
We watched some TV, then each read our books, said prayers and he	Telecommunication Division of Public Service Commission
went to bed. I worked a bit on the computer, and then went to bed.	Office of the Attorney General
1	l l

Never Doubt That a Small Group of Committed People Can Change The World.

Indeed, It Is The ONLY Thing That Has. Margaret Mead

#### **Tools for Legislative Advocacy**

This worksheet is designed to aid in the development of the social worker's role of advocate as well as to develop the necessary skills to impact the legislative process.

NAME:	My Legislative Dist	trict:

Policy changes are often necessary to bring about the services that reflect social work values and knowledge. At times, policy changes are made that affect those we serve in devastating ways. The legislative process is one way that policy changes are made. Social workers take an active role to shape the legislative agenda by promoting a bill that will benefit those we serve OR work to defeat a bill that would adversely affect those we serve.

Identify the legislative district you live in AND help others to do the same. Also identify your state senators and state representatives. Review information that explains the legislative process. To aid you in this process you may find the following resource helpful:

Maryland General Assembly and the Department of Legislative Reference. Both may be found at: <a href="http://mlis.state.md">http://mlis.state.md</a>.

This is a very helpful resource when you are seeking information about the Maryland legislative activities. On their website you will find individual state legislators, proposed legislation, bills that have passed in previous legislative sessions, information about the status of a bill, a listing of legislative subcommittees, as well as a hearing schedule and historical information about legislative proposals. They also maintain a library and have very helpful brochures and materials.

My state Delegate #1	email
My state Delegate #2	email
My state Delegate #3	email
My state Senator	email

	Legislative Proposal Assessment				
	To complete this worksheet obtain a copy of a Maryland bill that is proposing to make a change in a social work related area that interests you. Be sure that the bill is a few pages in length so you have enough content to assess. Go to the Maryland General Assembly homepage ( <a href="http://mlis.state.md.us">http://mlis.state.md.us</a> ) to locate a bill and the status information regarding the bill. The legislative session is in session from January to April. If you are completing this worksheet when the legislature is not in session, obtain a copy of a bill that either passed or failed in the prior legislative session.				
_	Bill number	□HB(House Bill)		3(Senate Bil	l)
	Title of the bill				
	Identify the committee assigned to this bill				
	Identify the legislative ses introduced:	ssion the bill was	Was the bill introduced?	s? If yes, what othe	
	Identify the sponsors of the bill and what	Name of Sponsor(s) of the bill  & geographic great great they represent		•	
	districts they represent?				
	(attach additional page if necessary)				
	Identify any significant themes related to the				
	sponsors of the bill. (Are they from the same county?				
	All female? All attorneys?)				
	Identify the chairperson of the committee that this bill is assigned to. their district				

Where does the proposed change reach?	□entire state □ Baltimore City, or □specific county
What section of the law (Annotated Code of Maryland) is the bill	
attempting to amend, either by adding or deleting content?	
Note: the same bill may amend more than one law so look	
carefully throughout the bill to see if multiple laws are being amended. Examples: Family Law § 5-701; Health General §4-	
306; Health Occupations Article §19-302 etc. Look at the lines after the words, "By repealing and reenacting, with amendments"	
What is the bill attempting to change?	
Note: the new language BEING ADDED TO THE BILL WILL BE IN CAPITAL LETTERS and the language that is [being deleted	
from existing law will be contained in brackets] "[ ]"	
Who is affected by the changes?	
(Programs, populations, professionals.)	
How does this change	
affect social work	

practice or the delivery of services?	
What social work values or ethics is this issue related to? And how?	
(confidentiality, self-determination, collaboration,	
etc.)	
A 41	
Are there social work theories, evidence	
based practice, or concepts that may shed	
light on this issue?	
Who might be in favor of this bill (individuals and	
organizations)? Why?	
Who might be opposed to the bill (individuals and	
organizations)? Why?	
Are there expenses associated with the	
changes this bill proposes? (Items,	

personnel, treatment, training needed to implement the change)			
3 ,			
How would you go about calculating the cost?			
What are your feelings about the bill?			
Would you change any parts of it and Why?			
☐ Date and time the hea WAS held:	ring	☐ Date and time of upcoming hearing for the bill:	☐ No hearing date is set yet.
Is there a companion		ne companion bills number:	
bill? □ Yes □ No		ion's bill title:	
☐ Yes ☐ No		mmittee is assigned the companion	
		e any differences in the language b narize difference.	etween the companion bills? If
OTHER COMMENTS:			

#### **Macro Cultural Competence Assignment**

Often when the Cultural Competence Continuum by Rauch, et,al (1993) is considered it is applied to an individual's status and growth concerning their cultural competence and development. However, this assignment is applying this continuum from Culturally Destructive, Culturally Incapable, Culturally Blind, Cultural Precompetent, Culturally Competent, to Culturally Proficient to a macro practice level.

Step 1: Read a five page handout: A Guide to Infusing Cultural & Linguistic Competence in Health Promotion Training National Center for Cultural Competence, Georgetown University Center for Child & Human Development that you will find at the following site: http://nccc.georgetown.edu/projects/sids/dvd/continuum.pdf

Step 2: For each stage on the continuum identify agency policies, laws, regulations, procedures, historical events that best illustrate the concept. Examples: slavery is an example of a macro level system that was Culturally Destructive. The federal policy of "Don't Ask-Don't Tell" is a macro level example of Culturally Blind.

Step 3: Identify five policies at your field agency or that impact the population it serves. Identify each policy and assess where it is on the cultural competence continuum. Briefly explain why you selected that area on the continuum. What modifications could be made that would bring it closer to a more positive stage along the continuum? What would be needed to implement that change?

	Ag	ency Assessment	Tool veloped by Gisele Ferre	etto,MSW, LCSW-C
Name of Agency/Organ	nization:			
Person Completing Ass	sessment:		Role in agency:	
Academic year this asse	essment was con	mpleted:	1	
	Hist	ory of the Agency/ Orgar	nization	
Describe the origin of the agency/ organization (when,				
why, how was this agency /organization – formed)				
Identify any significant events				
which are part of the history of this organization				
organization				
	Miss	sion / Vision of the Organ	nization	
Do the Agency/ Organization have a clear Vision and Mission Statement?  □yes □ no  If yes, Where is the mission statement explained:				
Mission Statement:				
Staff (use additional	sheet if needed)			
Name		Position		Length of time with Organization

Constituency/Service					
Is the agency/organization:	□ Private	□ Public □	For-Profit	□ Non-Profit	
The Agency/ Organization's Description of "client/customer"					
Where is "client/customer" defined in Bylaws? Statute? Regulations? Or is there an informal definition.					
Describe the population the organization attempts to serve.					
Describe the service(s) provided.  Include the following: Voluntary Services/Mandated Services; Primary Prevention/Secondary Prevention /Responsive; Social Criteria/Income Eligibility/ Other; Short-term/Openended; Psycho-educational/ therapeutic/self-help					
Average number of persons served per year (any trends related to "population served" to note?)					
Points to consider when reflecting on developmental theory as it					

relates to the population served.	
Points to consider when	
reflecting on social role theory and systems theory	
as it relates to the population served.	
List some of the federal and state laws and	
regulations that impact on the service delivery of this	
agency.	
Describe the diversity of	
the composition of the client/customer population	
Describe the diversity of the composition of the	

staff.		
Leade	rship and Leadershi	p Development
Identify the Leaders in this agency/ or (attach list of the board members):	ganization	Their position in the organization:
Do the agency/ organization have a plan for the development of new leadership?	□ yes	□ no
If yes, identify their leadership		
development plan. Describe the opportunities for new people to work		
their way into leadership.		
Do the agency/ organization receive any technical assistance from "outside" the organization?	If yes, identify TA providers:	Topic of TA Provided in the last year:
□ yes □ no		

In what ways are the agency/ organization recognized by other organizations or institutions in the community?					
	Fir	nancial Self-S	ufficiency		
Sources of Funding				Amount of Funding	
				\$	
				\$	
				\$	
				\$	
				\$	
Total budget: \$					
What percentage of the core operating income is raised from fees or charges?		What percentagoperating incomfrom grants?		What percentage of the core operating income is raised from events?	
What percentage of the core operating income is raised from state or federal budget allocations?		OTHER?			
Describe how the leadership is involved in fundraising.					
Describe how staff is involved in fundraising.					
Describe how volunteers					
are involved in fundraising.					
Identify the fundraising					
activities of the agency. (grant writing, phone-a-thon, direct mail, public budget					

Describe how these activities have changed over the history of the agency/ organization (Do they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are "growing?"
activities have changed over the history of the agency/ organization (Do they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are
activities have changed over the history of the agency/ organization (Do they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are
activities have changed over the history of the agency/ organization (Do they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are
activities have changed over the history of the agency/ organization (Do they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are
activities have changed over the history of the agency/ organization (Do they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are
activities have changed over the history of the agency/ organization (Do they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are
over the history of the agency/ organization (Do they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are
they demonstrate more skill or have more activities each year)  Capacity/ Self Sufficiency  What indicators have been observed which indicate that the agency/ organization are
What indicators have been observed which indicate that the agency/ organization are
What indicators have been observed which indicate that the agency/ organization are
observed which indicate that the agency/ organization are
that the agency/ organization are
What is the strategic planning process? (How are
staff and clients, partners etc. raising questions and
proposing new strategies.)
Describe the relationships with the <b>geographic</b>
community. (Note any significant changes over time.)

Describe the relationships	
with the <b>professional</b> community. (Note any	
significant changes over time.)	
What is the public	
perception of the agency/ organization? (give	
specific example from article, news report,	
research, other)	
What are the trends in the	
larger society and how does the agency/	
organization stay "ahead" or incorporate changes?	
-	
	Decision Making
Describe the decision	
making process utilized by this agency/	
organization. (examples: democratic,	
parliamentary, hierarchy, participatory, transparent	
/closed)	
What possibilities are in place that give staff/	
clients an opportunity to	
raise issues and opposing points of view?	

Describe "power" in this agency/ organization and the distribution of power.	
Identify the critical decisions being made by	
this agency/ organization.	
Identify the critical decisions/issues NOT	
being addressed by this agency/ organization.	
Describe how the agency/	
organization has influenced the decision	
making of other organizations or	
institutions.	
	Issue Identification and Institutional Change
Issues identified by the	
agency/ organization. (How do you know this?	
Is the issue contained in minutes? agency report?	
audit? observed?	
Describe how these issues are communicated.	
are communicated.	

Identify the problems associated with these issues.	
Identify behaviors observed that indicate a	
level of commitment to working on these issues.	
How is the	
power/expertise (needed to resolve those issues) being	
developed?	
Name the targets of change that have been	
identified.	
What opportunities are there for the agency/	
organization to evaluate their progress/outcomes?	
Evaluate the progress	
being made on the resolution of those issues.	
Describe the agency/ organization's "strength"	
to endure to see the resolution of the issue.	
Other information to note?	

#### **Group Proposal Outline**

The following outline identifies the issues that are all part of planning a group. Answer all of the questions as specifically as you can, explaining the justification for your proposed intervention. There are many helpful group models that may serve as a guide. If your field assignment is to co-lead an existing group then answer the following questions as it relates to the current group.

- 1. What *unmet needs* will be met by the group?
- 2. How were these unmet needs identified?
- 3. What benefits might a group experience provide for the target population?
- 4. What is the purpose of the group? By the end of the group, what will be the outcomes- what will the members have achieved?
- 5. Describe the kind of group it will be. Examples: therapeutic, educational, problem-solving, self-help, socialization, personal growth, T-group, preventive/remedial, open/ closed group, task-action, natural/formed, short-term/ongoing/single session, homogeneous / heterogeneous membership, focus group, etc.)
- 6. What will the structure of the group be?
  - a. Number of meetings
  - b. Frequency and duration of meetings
  - c. Length of individual meeting
  - d. Location of meetings
  - e. Size of group
  - f. Number (and roles) of group leaders/facilitators
- 7. What will the composition of the group be?
  - a. Age and sex of members
  - b. Demographic characteristics (social, cultural, economic)
  - c. Developmental issues associated with the age of members
  - d. Behavior (physical, emotional) associated with the developmental stage of its members
- 8. What are the specific topics for each session identified? Arrange the topics in chronological order after reflecting on the stages of group development (initial, transition, working, ending.)
- 9. For each session develop the specific agenda/curriculum. Identify at least one activity that will facilitate the goal of that specific session.
- 10. What materials are needed to facilitate the group process? Are there any costs associated with the group? If so how will the costs be met?
- 11. What are the anticipated "rules" (norms) of the group? Describe the best process to establish the rules of the group to increase member "buy in" to the rules. (Contracting)

- 12. How will members be recruited and oriented to the group? If children are members, how will the appropriate guardian permission be sought? Who are the key people in the agency to help facilitate the participation of specific group members?
- 13. Are there any agency policies that will affect the group's development?
- 14. How will the group progress be recorded? Will individual member attendance be recorded? If so how?
- 15. How will the issue of confidentiality be addressed? What are the specific practices and polices related to confidentiality that relate to the population and setting? Any ethical considerations? Conflicts of interest?
- 16. Self- Awareness: What are your strengths and areas of growth that will impact your role of leader/facilitator of this group? What would you like your field instructor to do to assist you in this process?
- 17. Reflect on the physical location of the meeting place of the group. How might the room be arranged to facilitate group process?
- 18. Reflecting on the stages of group development (initial, transition, working, ending) what issues might you anticipate with the population of the group? Identify any strategies you might use to address the issues identified.
- 19. Describe the ending process for this group. Identify one activity that will facilitate the ending.
- 20. Describe the process to evaluate the group progress and outcomes.

	Macro Practice Face Sheet
Describe the	
system/task/or	
committee	
Name	Unit/agency:
Name	Position/title:
	Phone number:
	Email:
	Other notes:
Name	Unit/agency:
Name	Position/title:
	Phone number:
	Email:
	Other notes:
Name	Unit/agency:
	Position/title:
	Phone number:
	Email:
	Other notes:
Name	Unit/agency:
	Position/title:
	Phone number:
	Email:
	Other notes:
Name	Unit/agency:
	Position/title:
	Phone number:
	Email:
	Other notes:
Name	Unit/agency:
	Position/title:
	Phone number:
	Email:
	Other notes:
Name	Unit/agency:
	Position/title:
	Phone number:
	Email:
	Other notes:

## **MACRO Contact Sheet**

Name:	Name of "S	ystem"/Project:	
		, o.o ,	

Date	Office	Phone	E mail	With Whom	Purpose
					23

# **Group Meeting Summary** (to be completed for every meeting attended) Name of Person Completing this Summary: **Date of Meeting:** Date this form was completed: Name of Organization: Name of Group: **Location of Meeting: Time the Meeting** Time when the meeting was planned to start started **Chairperson: Number of Group** Total # of **Members Present:** Group members How were members □phone □ flyer □ special mailing □ contained in past minutes □FAX □ Email □other (specify) notified: Agency, if applicable Name of Participants (attach sign-in if available) Identify members not present, but invited:

<b>Purpose of Meeting:</b>		
Discussion Points:		
Action(s) Taken		
Action(s) Planned	Pers	son Responsible Date for Completion
Other Comments:		
Other Comments:		
Other Comments:		
Other Comments:  Next Meeting:		

# MACRO "Eco-Map"

Name of project, agency, unit or task:\_\_\_\_\_ Date: Identify significant systems and fill in empty circles as needed. Fill in connections where they exist Indicate nature of connections with a descriptive word and by power, leadership, etc. (Macro adaptation by Gisele Ferretto, LCSW-C, University of Maryland, School of Social Work)